

# WHAT WE ARE DOING TO KEEP EVERYONE SAFE

## VISITOR INFORMATION

In line with UK Government guidance, MSV will reopen its circuits to visitors at race meetings from Saturday 22 May 2021.

The key points to note are as follows:

- Ticket sales will be limited as per COVID-19 guidelines to ensure visitors can easily socially distance
- Other social distancing measures will be in place, with clear signage instructions
- There will be no public access to working areas e.g. paddocks, pit lanes and garages at this time
- Enhanced cleaning will be implemented and hand sanitiser dispensers will be available to use around each venue
- Protective screens and PPE will be in use in high interaction areas to protect visitors and staff

This summary explains the operations and safety measures we have put in place to protect you and our employees, and to ensure our venues are COVID-secure. The document will be updated as government advice evolves.

### BEFORE ARRIVAL

- Visitors are advised to check our website and social media pages for latest information before leaving home
- You will not be able to attend a race event in a group of more than thirty people
- All tickets must be purchased in advance to guarantee entry
- Visitors must not attend if they are displaying any symptoms associated with COVID-19 or are required to self-isolate
- It is advisable for visitors to bring their own face coverings to the venue - they will be required in any enclosed indoor setting, unless you are medically exempt

### ON ARRIVAL

- Signage will be in place for vehicle parking arrangements
- Signage at venue entrances will reinforce social distancing measures and require visitors to return home if they have symptoms
- Hand sanitiser will be available for visitor use at entrance points and/or building entrances, depending on the venue
- Staff scanning tickets will be behind a screen or have appropriate Personal Protective Equipment (PPE)

### **MAINTAINING SOCIAL DISTANCING AND VISITOR SAFETY**

- Race circuits are huge open areas of land. Nevertheless, visitor numbers will be restricted to ensure attendees can easily socially distance, in line with guidance
- Where grandstands are open, seating plans will be reconfigured to allow for social distancing, with alternate rows closed and a minimum two-seat gap between groups
- Signage will inform visitors of key messages and instructions, including what to do if they start to display any COVID-19 symptoms and how to maintain social distance
- Public access to all working areas (e.g. paddocks, pit lanes and garages) is prohibited until further notice
- Walkways may be one-way or closed where recommended social distancing is otherwise not possible
- Some facilities may not be open at all race meetings
- Circuit management retain the right to remove and exclude any individuals from the venue if their actions are viewed to breach any health and safety protocols (COVID-19 related or otherwise)
- Overnight stays are not currently permitted for spectators on club-level meetings

### **RESTAURANTS AND FOOD SERVERIES**

- We will mostly be offering a takeaway service with a greater emphasis on 'Grab and Go' items to reduce queuing times
- Food and drink will predominantly be served in disposable (recyclable) containers with plenty of bins available
- If you intend to use a designated seating area, please note you will be required to sign-in using the NHS Test and Trace app, or to manually leave your contact details. These areas will be table service only
- Signage will reinforce social distancing within queues
- New hygiene screens have been installed at service counters
- Self-service buffets and salad bars will be closed until further notice
- Cutlery and condiments will be given to visitors with their meal, or on request, rather than left in open areas
- Payments will need to be 'contactless' (where possible)
- All members of catering staff will be wearing appropriate PPE
- You will be required to wear a face covering indoors, unless you are medically exempt

### **TOILETS**

- We will be deploying enhanced cleaning measures and disinfecting high-frequency touch points such as doors, taps and flush handles
- Signage and floor markers will be in place to enable social distancing in queues
- You will be required to wear a face covering unless medically exempt

### **HYGIENE AND CLEANING**

- Enhanced cleaning measures will be in force to disinfect high-frequency touch points, such as service counters and door handles
- Hand sanitiser dispensers will be available around each venue for visitors to use
- All visitors are asked to uphold the highest possible hygiene standards – to be supported by signage around each venue
- MSV employees will be following additional procedures to keep our visitors safe and stay safe themselves